



Orders with a Final Destination Outside the Continental USA

Demco delivers quality educational solutions globally. Most of our products are available for export. Depending on your location, organization, and order type, you may be able to place an order directly on <u>demco.com</u> or by emailing your cart number to <u>international@demco.com</u>. Visit our <u>International page</u> for step-by-step instructions.

Here are some important things to know before placing an order:

- Is there an order minimum? Due to special handling requirements, a \$200 USD minimum (merchandise after discount) is required for quotes and orders that are shipping or billing outside the continental United States.
- Demco has an extensive distribution network ready to assist you. If there is a local distributor in your
 country or region, we will contact you with referral information. Our distributors will handle all shipping
 and importation protocol on your behalf.
- Before Demco can ship your order, you must confirm that you will pay the shipping charges. You are also responsible for clearing the products through customs and paying any customs duties.

How can I get a Demco catalog?

Visit our <u>International page</u> to find digital copies of our full line catalog, makerspace catalog, furniture catalog, supplies catalog, K–12 catalog, and more! If you have any questions, email us at <u>international@demco.com</u>.

Can I see prices in my currency?

All prices and invoices are in USD.

How can I estimate shipping charges?

Shipping charges are based on actual weight, dimensions, and distance the shipment will travel. We will be happy to provide a quote including shipping charges for your review prior to placing your order. To get a quote, create a shopping cart on demco.com and send your cart number to international@demco.com.

How long does it take to ship an order?

Shipping times vary based on your location and the products you have chosen. To view our full selection and most up-to-date stock status and lead times, visit <u>demco.com</u>. Lead times are shown on each product's page. If you have questions, email us at <u>international@demco.com</u>.

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