

Orders with a Final Destination Outside the Continental USA

Demco delivers quality educational solutions globally. Most of our products are available for export. Depending on your location, organization, and order type, you may be able to place an order directly on demco.com or by emailing your cart number to international@demco.com. Visit our [International page](#) for step-by-step instructions.

Here are some important things to know before placing an order:

- Is there an order minimum? Due to special handling requirements, a \$200 USD minimum (merchandise after discount) is required for quotes and orders that are shipping or billing outside the continental United States.
- Demco has an extensive distribution network ready to assist you. If there is a local distributor in your country or region, we will contact you with referral information. Our distributors will handle all shipping and importation protocol on your behalf.
- Before Demco can ship your order, you must confirm that you will pay the shipping charges. You are also responsible for clearing the products through customs and paying any customs duties.

What are my payment options?

We accept payments via wire transfer or credit card.

Wire Transfer

To make a payment via wire transfer, see the [Demco Payment Term Form](#). You will not be able to make the payment online, but you will have access to the information needed for your bank.

To ensure that your payment is correctly applied, we request that you email us at international@demco.com with the completed wire transmittal information at the time the wire is processed. Please be sure to include the Demco reference number in your email so that we can quickly and accurately apply your funds.

Credit Card

We accept Mastercard, Visa, American Express, or Discover.

1. By phone: Call us at +1.877.449.1797 or +1.608.210.8993 to provide your payment details.
2. By email: Please address email messages to international@demco.com. For security reasons, we require two separate emails that each include partial payment information. We are not able to accept all details in a single email.

In the first email, please provide your order or quote number, the first 12 digits of your credit card number, and the payment amount. In the second email, please provide your order or quote number, the last four digits of your credit card number, the expiration date, and the billing address.

How can I get a Demco catalog?

Visit our [International page](#) to find digital copies of our full line catalog, makerspace catalog, furniture catalog, supplies catalog, K-12 catalog, and more! If you have any questions, email us at international@demco.com.

Can I see prices in my currency?

All prices and invoices are in USD.

How can I estimate shipping charges?

Shipping charges are based on actual weight, dimensions, and distance the shipment will travel. We will be happy to provide a quote including shipping charges for your review prior to placing your order. To get a quote, create a shopping cart on demco.com and send your cart number to international@demco.com.

How long does it take to ship an order?

Shipping times vary based on your location and the products you have chosen. To view our full selection and most up-to-date stock status and lead times, visit demco.com. Lead times are shown on each product's page. If you have questions, email us at international@demco.com.